

Facility Operations During COVID-19 – Challenges Overcome & Lasting Impacts

LARGE FACILITIES WORKSHOP

2021 WEBINAR SERIES

APRIL 7, 2021



National
Science
Foundation

Webinar Goals

- Recipient-driven exchange of lessons learned/good practice
- Informal & interactive (break-outs not recorded)
- Follow-on Discussion:
 - Capture any lingering Q&A
 - Community of Interest Portal:
<https://largefacilitiesworkshop.com/coi-portal/>
 - Additional questions for NSF – contact your Program Officer or email lworkshop@nsf.gov
- Continuous Learning:
 - NSF Certificates for Continuous Learning Points
 - email lworkshop@nsf.gov if not requested during registration

Break-Out Rooms – By Question

- **1. Triage:** What features of operations had to be curtailed and what others were able to continue during the pandemic? Did decisions have to be made to triage operations, how were these decisions made and communicated to users.
- **2. Challenges to Operations:** What are the biggest challenges to your continued Operations to overcome during the pandemic? Please share your stories of the impact on users and your new ways of working.
- **3. Lasting Impacts:** What are the lasting impacts to your Facilities' (new) ways of working that will remain after the pandemic? Did significant aspects of the proposed work have to be postponed and how was this handled?
- **4. New Normal:** Will there be a “new normal” for your operations? What future steps and remaining challenges to your Operations do you foresee during re-opening after the pandemic?
- **5. Preparations for the Future:** From an awards management perspective, what administrative issues were encountered and what practices were developed during the pandemic? What might NSF and facilities do to better prepare for the future?