





An Desired End State is a clear description of the environment that exists at the successful completion of the project.













Highly Functioning Team

In order to create and operate a High Functioning Team you must master the following:

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Team Performance

Tactical Planning

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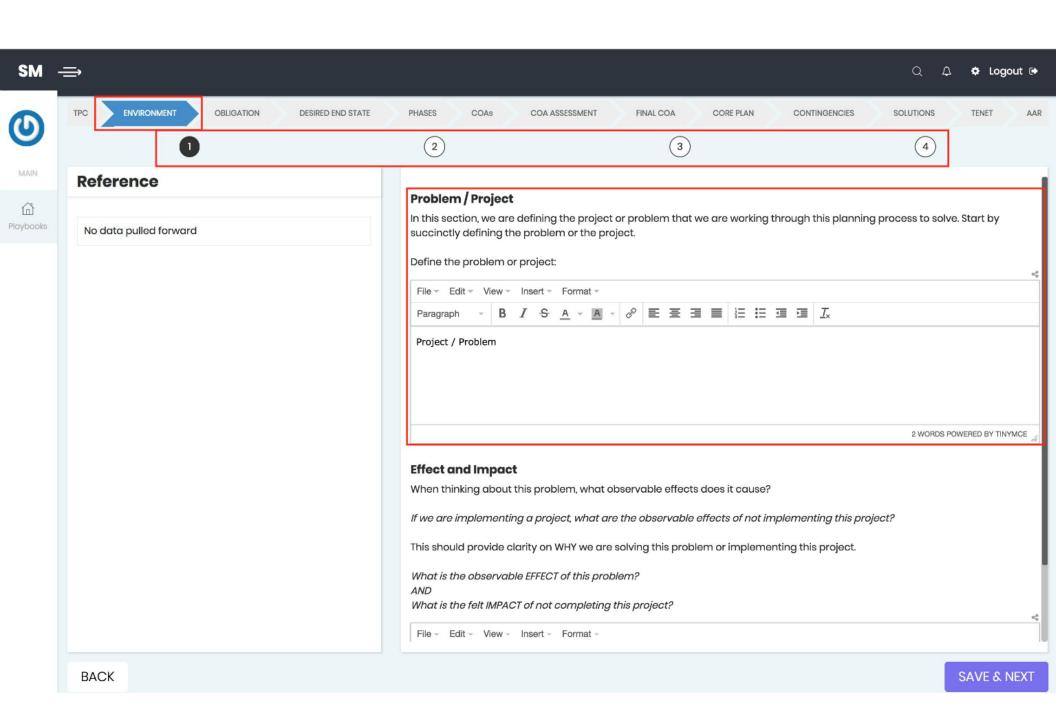
STEP 1Clear Concept of Operations

One of the largest causes of problems when planning is not establishing a common background of experience at the start.

You have to be clear on where you are before you can move forward.

This is an opportunity to get all of the planners on the same page.

- What is the problem / issue in one sentence?
- What is the measurable effect and felt impact
- How did we get here? (history)
- What are the capabilities and limitations?
- What is the urgency?
- What is the timeline?



Phase 1 - Contingency Planning Cycle

Concept of Operations

| Avoid problems by establishing a common background of experience. |
|---|
| Problem - What is the problem/project? |
| Effect - How does this problem show up, observable and/or measurable? |
| Impact - How's the impact of this problem felt? |
| History - What got us to this point? |
| Capabilities - What resources are available? |
| Limitations - What is unavailable, unacceptable, or restricted? |
| Urgency - Low or High Priority / relative importance to other projects? |
| |

Timeline - How much time to: plan & implement? Is there a hard deadline?



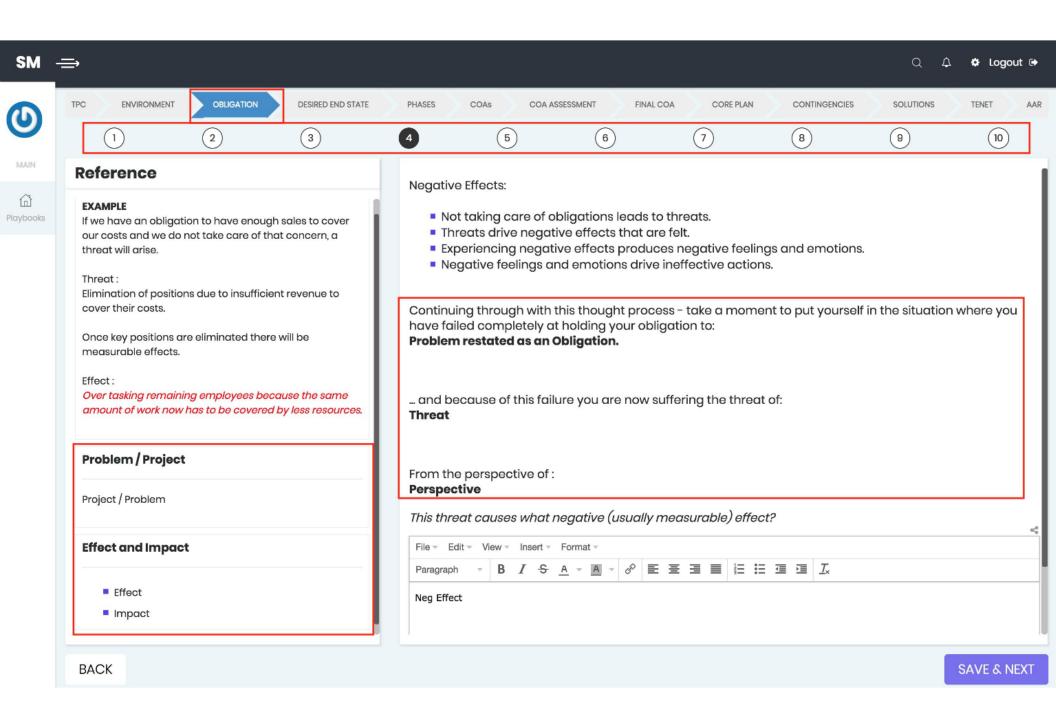


STEP 2 Clarify the Current Situation

Our current situation is dictated by our commitments that show up in the form of our obligations.

When we take care of our obligations opportunities arise, when we do not hold our obligations threats arise.

- We first must turn our problems/projects into an obligation
- Stuff does not happen to us, we make stuff happen
- Defining our obligations takes looking at 4 things:
 - Threats/Opportunities
 - Effects
 - Feelings
 - Actions



Clarify Current Situation - Obligations

When our team holds our **Obligations** <u>poorly</u> there will be **Effects** that lead to **Threats**. Those threats will cause us to **Feel** certain emotions, and when we feel those emotions we take certain **Actions**.

When we over deliver on our **Obligations** there will be **Effects** that lead to **Opportunities**. Those opportunities will cause us to **Feel** certain emotions, when we feel those emotions we take certain **Actions**.

2. Perspective : _____

| Feeling | Threat | Obligation | Opportunity | Feeling |
|-----------------------------|-----------------|---|----------------------|------------------------------|
| 5. What Feeling? | 3. What Threat? | 1.Restate your problem in the form of an Obligation | 7. What Opportunity? | 9. What Feeling? |
| 6. What Action is Produced? | 4. What Effect? | | 8. What Effect? | 10. What Action is Produced? |



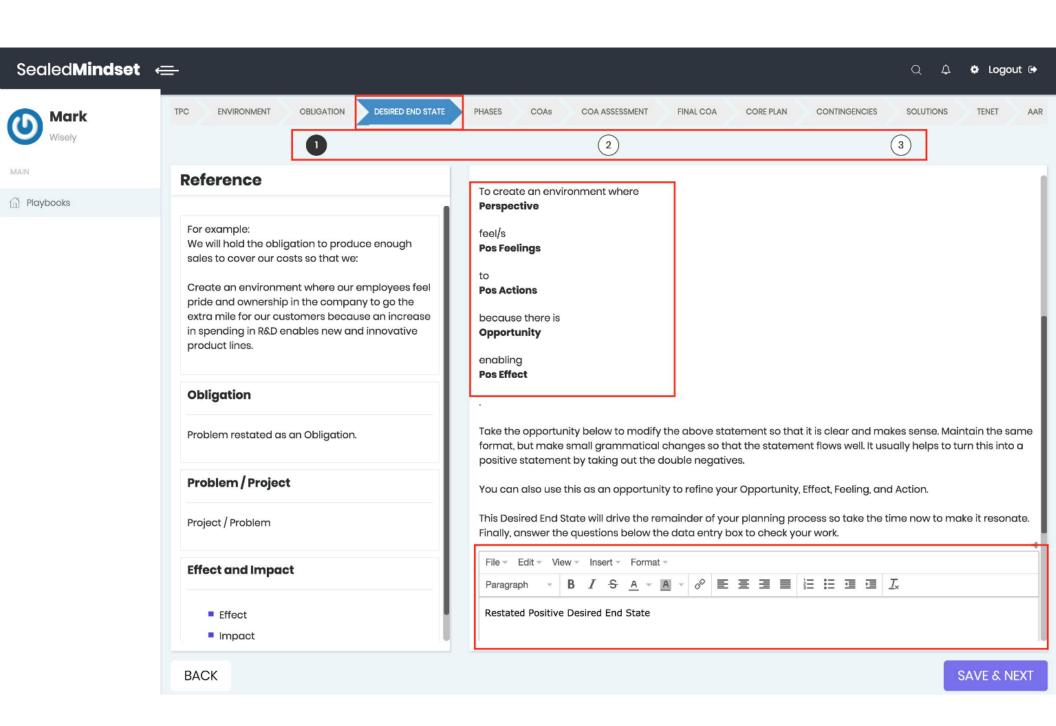


STEP 3Define and Speak the Desired End State

A Desired End State is a clear description of the environment that exists at the successful end of the project.

The largest problem is that we think in strategies not end states.

- Desired End States are one clear sentence
- They describe what it looks like, feels like, what exists, what is absent, when successful
- · Speak it out loud, listen for any action words: build, move, stop, install
- Desired End States purpose:
 - The reason "WHY" = Power, Purpose
 - A clear measuring stick to assess different courses of action



Phase 1 - Desired End State Clarify the Future Situation - Desired End State

A Desired End State is a description of the future environment once success has been achieved. They are descriptive, centered on an emotion or feeling, with no strategies or tactics, and minimal action words.

| DES 1 Positive : An environment where I/we/they feelF | | Feeling | |
|---|-----------------------|---------|----|
| to | Action | | 17 |
| because there are | Opportunity | | |
| enabling | Effect | | |
| DE0.4.N | are I/we/they feel no | Feeling | |
| DES 1 Negative : An environment whe | ere i/we/they feel no | reening | |
| | • | | |
| DES 1 Negative : An environment whe I/we/they will not because there is no | Action | | _ |

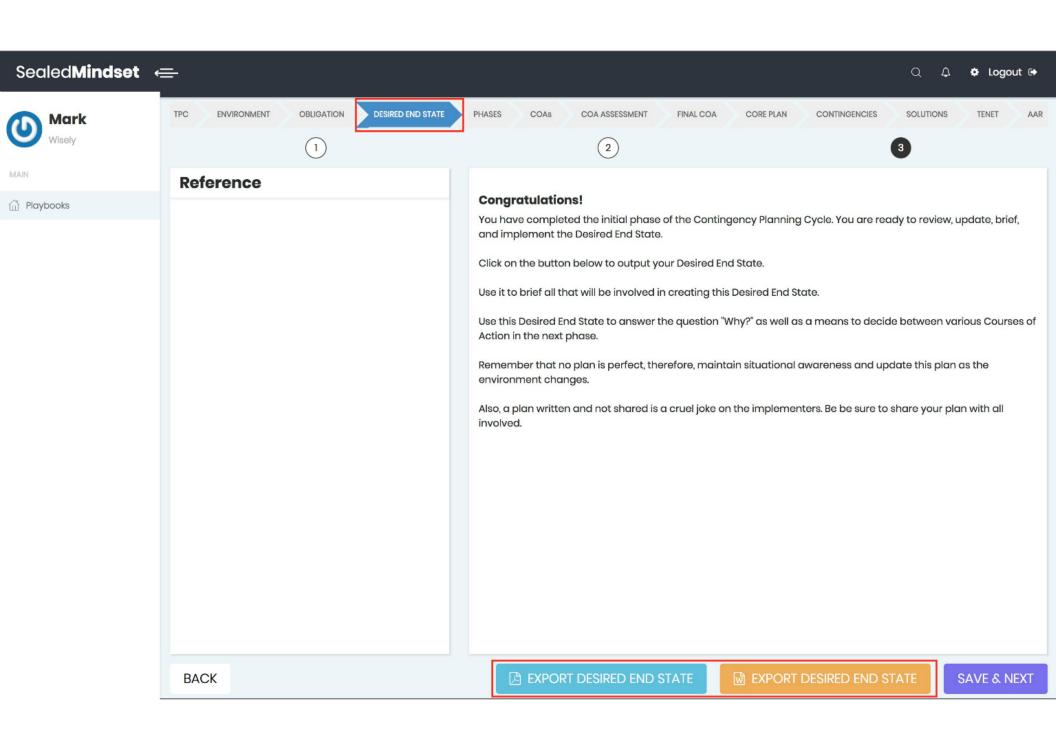
KEY

DES 1 Positive: An environment where I feel FEELING to ACTION, because there is OPPORTUNITY enabling EFFECT.

DES 1 Negative: An environment where I feel no FEELING so I will not ACTION, because there is no

THREAT ensuring no EFFECT.

Perspective:



Tactical Planning Cycle Desired End State

Environment

Past Environment

The history that led us to this point as seen by this planning team:

History

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The problem to be solved or the project to be implemented:

Project / Problem

The impact of the problem or project:

- Effect
- Impact

Present Environment

The initial capabilities available and/or initial resources identified:

- Capability 1
- Capability 2

The initial limitations present and/or initial restrictions identified:

- · Limitation 1
- Limitation 2

Timeline

The time available to plan and implement has been identified:

Timeline

Urgency

As there are other projects and responsibilities already in motion, the urgency of implementing this plan has been determined to be:

Ranks below these

- 3
- 4

Ranks above these

- 1
- 2

Final Desired End State

| Our Problem of: |
|--------------------------------|
| |
| Has resulted in: |
| |
| Causing: |
| Therefore, |
| We stand by the obligation to: |
| |
| because we want to create |
| |
| as well as |
| |





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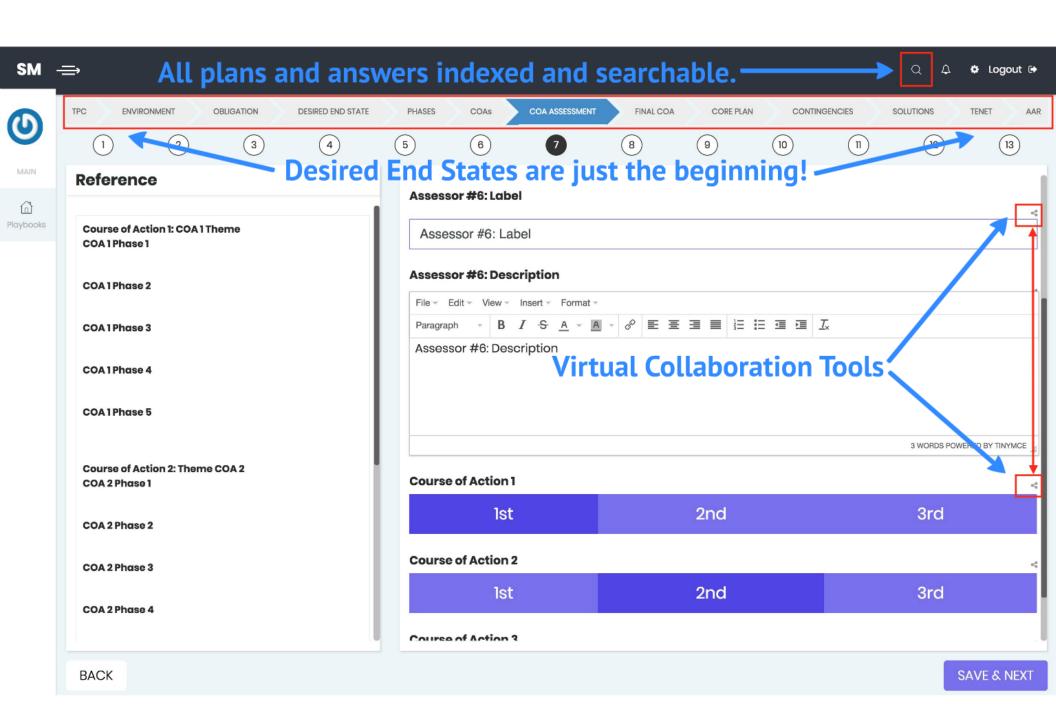
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Phase 1 - Contingency Planning Cycle Concept of Operations

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Part 3 of 8

Clarify Future Situation - Desired End States

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| so I/we/they will not _ | ACTION | | , |
| because there is no | THREAT | | |
| ensuring no | EFFECT | | |
| KEY | | | |

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DES 1 Negative: An environment where I feel no **FEELING** so I will not **ACTION**, because there is no

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Final Desired End State

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|--------------------------------|------------|--|
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| Has resulted in: | | |
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